

Model cancellation form (consumers only)

Use this form only if you're a consumer and you want to cancel your Subscription within the 14-day cancellation period. You don't have to use it: you can also email us or cancel in your account. The Consumer Addendum (Schedule 3) in our [Terms of Use](#) explains how cancellation works.

This form is only for consumers

Under clause 2.1 of our Terms of Use: "You are a consumer if you are an individual acquiring the Subscription wholly or mainly outside your trade, business, craft or profession; otherwise you are a business customer." If you use EmailOctopus for your business, this form doesn't apply to you. You can cancel at any time under clause 15 of the Terms.

TO **Three Hearts Digital Ltd, trading as EmailOctopus**
86-90 Paul Street, Shoreditch, London EC2A 4NE, United Kingdom
Email: contact@emailoctopus.com

I/We* hereby give notice that I/We* cancel my/our* contract for the supply of the following service:

Service**Ordered on* / received on*****Name of consumer(s)****Address of consumer(s)****Email address on your EmailOctopus account** (optional, helps us find your account)**Signature of consumer(s)** (only if you send this form on paper)**Date**

* Delete as appropriate.

Sending the form

Email the completed form to **contact@emailoctopus.com**, or post it to the address above. Send it before the cancellation period ends.